

Fishponds CE Primary School

Visitors Privacy Notice



This Privacy Notice informs you about what happens to any personal data that you give the school when you sign-in as a visitor and how the school complies with the United Kingdom General Data Protection Regulations (UKGDPR) and the Data Protection Act 2018.

For the purposes of data protection law, Lighthouse Schools Partnership are registered as data controller with the Information Commissioner's Office.

What we collect

We may collect the following personal data as part of the process of signing in as a visitor:

Your full name, the organisation that you work for, whom you are visiting, the purpose of your visit, the date and sign in and out times of your visit, Vehicle Registration Number (if applicable), A photograph to be printed onto a visitor badge for ID purposes

Why we collect your data

We collect data in order to accurately track visitors to the school as part of our legal obligations to comply with safeguarding and health and safety law. We also collect data based on the school's legitimate business interests so that we can resolve issues such as cars being "blocked in" in the school's car park.

What your data is used for

Your details may be used to contact you in the event of an emergency, if your car is causing an obstruction or problem, or if you are unaccounted for on the day of your visit, for example we need to locate you in the case of a fire. The school will not use this data for any other purposes unless required to do so by law.

Who do we share this information with?

This data is not routinely shared with any external parties but may be shared with emergency services in the case of an incident at the school, or with safeguarding partners if there is a need to do so.

How long do we store this information for?

This data will be kept for 6 years and then will be destroyed.

Who has access to the information?

Only those who need to see the information to fulfil the purposes above will have access to it. The school will ensure that suitable procedures are in place to safeguard and secure the data we collect.

Your rights

As a *visitor* (data subject) you have a number of rights which include:

- **Right of access** – the right to request to see a copy of the data we hold about you.
- **Right to rectification** – the right to request corrections to the data we hold about you if it is incorrect.

Contact and Complaints

If you have any questions, concerns or would like more information, please contact the school office or the Lighthouse Schools Partnership (email: dpo@lsp.org.uk).

We take any complaints about our collection and use of personal information very seriously. If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please consider raising this with us in the first instance. Our Complaints Policy is available on the Lighthouse Schools Partnership website.

Alternatively, you can make a complaint by contacting our Data Protection Officer at:

Address: One West, Bath and North East Somerset Council, Lewis House, Manvers Street. Bath BA1 1JG
Email: i-west@bathnes.gov.uk Telephone number: 01225 395959

Or the Information Commissioner's Office: Telephone Number: call 0303 123 1113